



Following an extensive review of the market by Towergate Health & Protection, we are pleased to confirm that we have accepted a travel insurance proposal, arranged specially for members of NARPO.

We are aware many members will have questions about the new policy, especially if they have an existing AXA Health policy due to expire in the coming weeks. Please be assured WE are working hard with the insurer to launch the new policy in the coming weeks. However, until the policy is formally launched, we are unable to provide quotes or arrange cover. To answer the most common questions members may have about the new policy, please find attached a Frequently Asked Questions (FAQ) document that provides more detail about the upcoming policy.

We are receiving very high levels of calls at the moment, which is making it difficult for the team to respond quickly to queries from members who may need assistance with claims, wish to arrange the renewal of their PMI policy, or other matters regarding their policy.

If members have general questions about the new policy that are not answered by the attached FAQ document, we would be grateful if they could wait a little longer before calling the team. We will notify members as soon as possible once the new policy is available to purchase. In the meantime, we are grateful for your patience and understanding as we work through the necessary steps to put the new policy in place.